

2024 CAC Recommendations

Date	Topic	Team	CAC Recommendation	Results of Recommendation
2/8/2024	Home Upgrade Program	Energy Programs	The CAC enthusiastically recommends that the Board of Directors approve the Turnkey Home Electrification Service program and urges Peninsula Clean Energy to act expeditiously to implement the program. The CAC recommends that the emergency replacement program install only electric water heaters where feasible.	Adopted and implementation is in-progress, including preference for electric water heaters as loaners in emergency replacements
2/8/2024	Electric Vehicle Managed Charging Program	Energy Programs	The CAC recommends that the Board of Directors approve the implementation and growth of the Electric Vehicle Managed Charging Program. The CAC encourages the public to sign up for the program by going to the Peninsula Clean Energy website.	Under evaluation. The load shaping yield of the managed charging program was far smaller than anticipated for multiple reasons. Options are being explored including focusing on rates & education or potentially reviving managed charging as part of a broader DERMS (distributed energy resource management system) effort now in Request for Proposals with Silicon Valley Clean Energy.
3/14/2024	Net Energy Metering 1 and 2 Program	Account Services	The PCE Community Advisory Committee supports the staff recommendation regarding changes to the NEM annual cash out policy, and asks PCE to encourage the excessive solar generators to fully electrify their facilities, add battery storage, and/or explore the potential for microgrids.	Team is evaluating how to best target a message to the customers who would be good candidates for additional electrification messages. Planning to start with customers that still receive a physical check from us during their true-up; we will modify the communications they receive during the true-up process.
5/9/2024	Customer Call Center	Account Services	The CAC supports the plan to transition to an in-house contact center solution to enhance overall customer experience and support PCE's decarbonization program goals. The CAC recommends exploring the inclusion of some evening and weekend hours.	The Customer Success Advisor (CSA) team is starting with a group of three that will initially cover regular business hours of 9-5 M-F (Excluding Holidays), with one staff member working a slightly flexed schedule to 5:30 to be able to assist customers who call at the end of the day. We will be doing analysis during Q1 and Q2 to better understand the call flow and workload and will revisit whether adding additional staff to cover extended weeknight and/or weekend hours would be beneficial.

2024 CAC Recommendations

5/9/2024	GHG Impact of Programs and Policies	Energy Programs	<p>The Peninsula Clean Energy Community Advisory Committee respectfully requests that the PCE Board of Directors direct staff to disclose to all its member jurisdictions and the public, for each existing and planned building electrification policy, model ordinance, and regulation, promoted or offered by Peninsula Clean Energy: the amount of greenhouse gas emissions reduction and co-benefits that could realistically be achieved by adopting such policy, ordinance, or regulation.</p>	<p>Draft greenhouse gas calculations have been completed and being finalized. Information will be provided to cities in the 2025 reach code engagements.</p>
6/13/2024	Self Generation Incentive Program Assistance Program	Energy Programs	<p>Endorse the staff recommendation for the Self-Generation Incentive Program Assistance Program, encouraging staff to explore strategies for multifamily building and other rental property participation.</p>	<p>Low-income SGIP solar & storage program is underway (over 370 customers prequalified). Timeframe for the program is extremely compressed - RFP to contract in 3 mos, outreach & prequalification complete by Dec. Given compressed timeframe, added elements were not pursued. PCE has previously pursued multi-family via the PowerOnPeninsula program with Sunrun. That effort was not successful due to regulatory barriers.</p>
8/8/2024	School Engagement Program	Marketing and Community Relations	<p>The Community Advisory Committee of PCE endorses the staff's proposed continued funding and allocations for the Energy Literacy and School Decarbonization Programs and encourages the Board to increase the funding in the next budget cycle and publicize and celebrate the achievements of the Programs as soon and as vigorously as possible.</p>	<p>Board approved the proposed funding for schools. Budgeting for the next fiscal year will begin in winter 2025.</p>
9/12/2024	Nuclear Allocation from Diablo Canyon	Executive Team	<p>If PCE accepts the nuclear attributes, the CAC recommends that avoided costs go towards supporting renewable energy and electrification programs. The CAC recommends that staff proactively communicate this decision to our customers.</p> <p>The CAC supports PCE's plan to write a letter arguing against the extension of Diablo Canyon after 2030. The CAC recommends the addition of the following point to the letter: if Diablo Canyon is extended after 2030, we don't want our customers to pay for it. And to post the letter publicly on the PCE website.</p>	<p>Sonoma Clean Power (a fellow CCA) drafted an initial letter regarding the future of Diablo Canyon that includes revisions from CalCCA. PCE and other CCAs since received feedback from the Governors office that a letter may be better received at a future time when Diablo Canyon is under consideration. Staff will return to the CAC if/when a joint letter is sent.</p>